

AREA SCORECARD FQ1 2014-15

1 Background

- 1.1 This paper presents the Area Scorecard, with exceptional performance for financial quarter 1 of 2014-15 (April - June 2014). Where commentary has been entered in Pyramid, it is included here.

2 Recommendations

- 2.1 It is recommended that the Area Committee notes the exceptional performance presented on the Scorecard.

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Bute and Cowal Area Scorecard

FQ1 14/15

Exceptions
2014-15

FQ1

FQ2

FQ3

FQ4

Key
to
Acronyms

Environment	Target	Bute & Cowal	Council
Car Parking income to date - B&C	£ 29,406	£ 14,326 R ↓	£ 164,623
Dog fouling - number of complaints B&C	27	27 G ↑	71
Dog fouling - number of fines issued B&C	2	2 ↓	2
LEAMS - B&C Cowal	73	79 G ↓	76
LEAMS - B&C Bute	73	78 G ↓	

Economy	Target	Bute and Cowal	Council
All Local Planning Apps: % processed in 2 months in B&C	70.0 %	67.4 % R ↑	79.2 %
Householder Planning Apps: % processed in 2 months in B&C	90.0 %	87.5 % R ↑	90.1 %
Local (excl HH) Planning Apps: % processed in 2 months in B&C	70.0 %	55.6 % R ↓	74.0 %
CC1 Affordable social sector new builds - B&C	0	0 G →	71

* ACHA - currently no ACHA data in Pyramid *

Education	Target	Bute & Cowal	Council
% positive destinations Dunoon Grammar ACY 12/13		93 % ↑	92.4 %
% positive destinations Rothesay Academy ACY 12/13		94 % ↑	
HMIE positive School Evaluations - B&C Sec		100 % →	100 %
% 5+ SCQF level 6 Dunoon Grammar ACY 12/13 13.20 %		11.25 % R ↑	13 %
% 5+ SCQF level 6 Rothesay Academy ACY 12/13 13.20 %		11.67 % R ↑	
School % unauthorised absence Dunoon Grammar		2.7 % ↓	1.8 %
School % unauthorised absence Rothesay Academy		3.0 % ↑	

Roads	Target	Bute & Cowal	Council
% road network to be considered for maintenance - SRMCS Red <small>A&B - no area data available</small>	20.0 %		
% road area resurfaced/reconstructed - B&C	1.83 %	G ↑	
% road area surface treated - B&C	1.86 %	G ↓	
% Cat 1 road defects repaired by end of next working day - B&C	90 %	100 % G →	97.8 %
Street lighting - % B&C faults repaired within 7 days	88 %	94 % G ↓	96 %

Adult Care	Target	Bute and Cowal	Council
B&C - % of Older People receiving Care in the Community - In Year	80.0 %	93.4 % G ↑	90.2 %
B&C - % of Older People receiving Care in the Community	80.0 %	75.7 % R ↑	73 %
B&C - Number of SM Clients	96	96 ↑	379
B&C - No of SM Care Assessments outstanding >21 Days	0	2 R ↑	2

Children and Families	Target	Bute and Cowal	Council
CA12 B&C - Total No LAAC		49 ↓	121
CA25 B&C - % Reviews of LAAC Convened within Timescales	100 %	100 % G →	100 %
CP5 B&C - No of Children on CPR		3 ↓	19
CP16a B&C - No of Children on CPR with a completed CP plan		3 ↓	19

Community Resilience	Target	Bute & Cowal	Council
B&C % community councils with emergency plan	80 %	58 % R ↑	
B&C % community councils developing an emergency plan		33 % ↓	



Bute and Cowal Area Scorecard **Exceptions** FQ1 14/15

Performance worth noting

Environment

	FQ4	FQ1	Target FQ1
Car Parking income to date - B&C	£ 66,448 R ↑	£ 14,326 R ↓	£ 29,406
Dog fouling - number of complaints B&C	42 R ↓	27 G ↑	27

Economy

	FQ4	FQ1	Target FQ1
All Local Planning Apps: % processed in 2 months in B&C	55.3 % R ↓	67.4 % R ↑	70.0 %
Householder Planning Apps: % processed in 2 months in B&C	50.0 % R ↓	87.5 % R ↑	90.0 %
Local (excl HH) Planning Apps: % processed in 2 months in B&C	57.1 % R ↓	55.6 % R ↓	70.0 %

Education

	AY 11/12	AY 12/13	Target AY 12/13
% 5+ SCQF level 6 Dunoon Grammar	6.45 % R ↑	11.25 % R ↑	13.20 %
% 5+ SCQF level 6 Rothesay Academy	10.00 % R ↓	11.67 % R ↑	13.20 %

Adult Care

	FQ4	FQ1	Target FQ1
B&C - % of Older People receiving Care in the Community - In Year	69.5 % R ↑	93.4 % G ↑	80.0 %
B&C - % of Older People receiving Care in the Community	73.9 % R ↑	75.7 % R ↑	80.0 %
B&C - No of SM Care Assessments outstanding >21 Days	5 R ↓	2 R ↑	0

Community Resilience

	FQ4	FQ1	Target FQ1
B&C % community councils with emergency plan	50 % R ↑	58 % R ↑	80 %

Education

			Council
School % unauthorised absence	Dunoon Grammar	2.7 % ↓	1.8 %
School % unauthorised absence	Rothesay Academy	3.0 % ↑	

Roads

	Target	Bute & Cowal	Council
% Cat 1 road defects repaired by end of next working day - B&C	90 %	100 % G →	97.8 %

Children & Families

	Bute & Cowal	Council
CA12 B&C - Total No LAAC	49 ↓	121

Success Measure	Target FQ1 14/15	Actual FQ1 14/15	Traffic Light	Trend	Comments
B&C - % of Older People receiving Care in the Community - In Year	80%	93%	Green	Ascending	New process of data from the B&C ECCT has now filtered through giving a clear indication of high performance.
B&C - % of Older People receiving Care in the Community	80%	76%	Red	Ascending	No commentary
B&C - No of SM Care Assessments outstanding >21 Days	0	2	Red	Ascending	No commentary
B&C % community councils with emergency plan	80%	58%	Red	Ascending	Progress has been slow due to the time of year. We are due to meet with Police Scotland to ensure we accelerate the progress of outstanding plans before the Winter period.
All Local Planning Apps: % processed in 2 months in B&C	70%	67%	Red	Ascending	No commentary
Householder Planning Apps: % processed in 2 months in B&C	90%	88%	Red	Ascending	No commentary
Local (excl HH) Planning Apps: % processed in 2 months in B&C	70%	56%	Red	Descending	No commentary

Success Measure	Target FQ1 14/15	Actual FQ1 14/15	Traffic Light	Trend	Comments
% Cat 1 road defects repaired by the end of next working day (A&B)	90%	98%	Green	Ascending	No of Cat 1 defects reported – 46 No. No of Cat 1 defects completed within the allocated period – 45 No. The overall percentage of Cat 1 defects attended to within the allocated 5 day time period has risen again for a consecutive quarter, from 95% to 98%. The overall number of Cat 1 defects reported in the first quarter, 46, compares favourably with 94 recorded for the same period last year – this is perhaps reflective of the dry weather conditions experienced in recent months. Figures for the Areas are as follows:- Bute and Cowal – 100% Helensburgh and Lomond – 100% Mid Argyll, Kintyre and Islay – 94% Oban Lorn and the Isles - 100%
% road area resurfaced/reconstructed - B&C					FY13/14 Data - Anticipated June As an annual measure, data required to populate this measure takes time to collate. Traditionally it is input late May or June.
% road area surface treated - B&C					FY13/14 Data - Anticipated June As an annual measure, data required to populate this measure takes time to collate. Traditionally it is input late May or June.